

## Email Guidelines For Your Next Email Campaign



### What Focus needs to get started on your email campaign...

- From Line
- Subject Line
- Seed List
- HTML and/or Text creative - providing both is recommended



### Turn-around time of your campaign...

- Once we receive everything listed above, it takes 24-48 business hours to deploy the campaign. We set up tests for you to approve and once we receive your approval, we can deploy as soon as possible.



### Creative options to consider...

- Creative vs. Segment Splits
- Suppression
- Personalization (First & Last Name)
- Localization/ Dealerization / Dynamic Coding
- Image hosting
- Unsubscribe Options
- Matchback



### Metrics to track your email campaign...

- Opens & Click-throughs Rates (Total vs. Unique)
- Click-through Rate (by link)
- Delivery Rate vs. Soft/Hard Bounce Rate
- Unsubscribe Rate (Opt-outs)